

THE UNIVERSITY OF TEXAS AT DALLAS  
INCLUDING THE CALLIER CENTER FOR COMMUNICATION DISORDERS

**PATIENT RIGHTS AND RESPONSIBILITIES**

It is the policy of The University of Texas at Dallas to provide an educational and working environment that provides equal opportunity to all members of the University community. In accordance with federal and state law, the University prohibits unlawful discrimination against someone because of a person's race, color, religion, sex (including pregnancy), national origin, age, disability, genetic information, or veteran status. The University's commitment to equal opportunity extends its nondiscrimination protections to include sexual orientation. The Callier Center for Communication Disorders abides by this policy.

During treatment, the Callier Center workforce has a special responsibility to be an advocate for patients and to assure that patients' rights are protected.

As a natural outgrowth of the Callier Center's organizational values and mission, the administration and Callier Center workforce jointly affirm and recognize the following rights and responsibilities of patients:

- In recognition of their human dignity, all patients have a right to courteous treatment, respect, and impartial access to quality care.
- All patients have the right to be informed of alternative treatments and to choose among the alternatives, including the right to refuse treatment. All patients are responsible for their own actions if they refuse treatment or do not follow recommendations.
- All patients have the right to every consideration of privacy concerning their case management. Patients are responsible for being considerate of the privacy of other patients. Cell phones and all electronic devices should be used in a manner agreeable to others.
- All patients are assured confidential treatment of their records by state and federal law. These statutes and regulations control the release of information contained in a patient's medical record.
- All patients have the right to continuity of care, transfer, and consultation with other professionals.
- All patients have the right to examine and receive an explanation of their bill, regardless of the source of payment. Patients have the responsibility to provide information necessary for claim processing and to be prompt in payment of their bills.
- All patients have the right to know the rules and regulations that apply to patient care and conduct and are responsible for following those rules and regulations.
- All patients have a right to receive an explanation of their treatment program and to ask for further clarification if the course of treatment is not understood. Patients have the responsibility to cooperate in their treatment program.