Go to [www.citimanager.com](http://www.citimanager.com)
Select “CitiDirect Global Card Manager” from the “Reporting and Management Tools” drop down menu.
Enter your User ID and temporary password here, then click “Login”.

Forgot your password?
You will be prompted to create a new password.

- Enter your temporary password next to “current password”.
- Enter and confirm your new password.
- Enter and confirm your email address.
- Choose a security question and provide an answer.
Finally, you will be prompted to choose three challenge questions and to provide three answers. You will be prompted to answer at least one challenge question each time you login.

NOTE – this is different than the security question and answer that you established above.