

Annual Enrollment (AE) Frequently Asked Questions

1. When is annual enrollment?
July 1 through July 31 is the annual enrollment period.
2. What are the 9/1/08 plan changes?
 1. No plan changes
 2. No premium changes
3. When are new coverage elections effective?
Coverage changes made during annual enrollment will generally be effective 9/1/2008. Coverage requiring Evidence of Insurability (EOI) may have a later effective date.
4. Do I need to re-enroll in UT FLEX?
Yes, our plan requires an annual election. Remember, you are electing an annual amount, not a monthly amount. Faculty members enroll for 9 months, Sept through May; staff enroll for 12 months, Sept through Aug.
5. What should I do if I don't want to change my current benefit elections?
If you want to keep the same coverage, you should DO NOTHING; your benefits will remain the same.
* However, remember that you must re-enroll in UT FLEX if you want to continue participation.
6. What do I do if I lost my UT TOUCH PIN?
You may go to [UT TOUCH](#) and have your [PIN resent](#) to you.
7. What is evidence of insurability (EOI)?
[Evidence of Insurability \(EOI\)](#) is the documentation required by a carrier to determine if the participant's health condition meets the carrier's criteria to be approved for coverage. This is a record of your historical health events. EOI is proof of good health. Approval is NOT guaranteed. EOI forms must be postmarked by Aug 15th. Form postmarked after this will not be processed.
8. When is EOI required?
See [EOI FAQ](#)
9. How do I login to UT TOUCH?
You may login to UT TOUCH using your SSN and PIN, BID (Benefits ID) and PIN. Your PIN was sent to your campus email address – subject line “Your U.T. Benefits Enrollment Options”. If you have lost your PIN, refer to #6 and have it resent to you.