

Terms and Conditions

The University of Texas at Dallas
Meal Plans
2023-2024

I. **Mandatory:**

A meal plan is required for all students housed in the University's residence halls (University Commons). The meal plan is charged to your student account for the fall and spring semesters. Meal plans are automatically loaded to your Comet Card and are **AUTOMATICALLY RELOADED** from the fall to the spring term. If a required student does not select a meal plan, the default plan will be the Comet 14.

II. **Service Periods:**

Dining Services provides meals for meal plans for fall and spring semesters. Fall semester's operational dates begin with breakfast on August 16, 2023 and end with dinner on December 15, 2023. Spring semester's operational dates are to be determined at this time. Meals are not provided during some holidays and break periods, including Spring Break (March 11-17, 2024). Visit utdallas.edu/dining for details.

III. **Acceptance:**

The following constitutes acceptance of the terms and conditions of the meal plan:

- A. Housing and meal plan online application or submission of meal plan preference forms;
- B. Initial payment of meal plan; or
- C. Any meal plan and meal money loaded to your Comet Card used in any food venue

IV. **Meal Plan Types:**

A. **Incoming first-year students in residence halls may select from the 3 meal plan types:**

- a. **The Comet 19-meals-per-week** in Dining Hall West coupled with \$50 in meal money per semester to spend in the various retail food concepts;
- b. **The Comet 14-meals-per-week** in Dining Hall West coupled with \$100 in meal money per semester to spend in the various retail food concepts; and
- c. **The Comet 10-meals-per-week** in Dining Hall West coupled with \$150 in meal money per semester to spend in the various retail food concepts.

B. **Commuter Students (any class level) and Students residing in on-campus apartments**, in addition to the plans listed above for first-year students, have the option of selecting:

- a. **The Block 15-meals-per-semester** in Dining Hall West coupled with \$150 in meal money per semester
- b. **The Block 30-meals-per-semester** in Dining Hall West coupled with \$300 in meal money per semester
- c. **The Block 50-meals-per-semester** in Dining Hall West coupled with \$500 in meal money per semester

Upperclass or graduate students residing in the residence halls (University Commons) must select one of the 6 meal plan types.

C. **Meal Money** is the dollar-for-dollar credit built into a meal plan for you to spend in the retail food concepts. For additional buying power, you may purchase Comet Cash at any time through the Comet Card Office's website. Meal money associated with the meal plan expires each semester, but Comet Cash rolls over from year to year. Meal Money expires at the last operational day of each semester: December 15, 2023 for fall and TBD for spring.

D. **You will be automatically re-enrolled** for the same meal plan selection in the spring as you are in the fall unless you request a change before the spring semester's census day deadline.

E. Meals in a meals-per-week plan not eaten during a week are not refundable, nor are they held in reserve for use at another time. The weekly cycle resets beginning every Monday. Students on these plans may use only one meal per meal period (Breakfast, Brunch, Lunch or Dinner) in the dining hall

The meal periods are:

Breakfast	(Mon-Fri):	7:00 a.m. - 10:00 a.m.
Lunch	(Mon-Fri):	11:00 a.m. - 3:00 p.m.
Dinner*	(Mon-Fri):	4:30 p.m. - 9:00 p.m.
Brunch	(Sat-Sun):	10:30 a.m. - 3:00 p.m.
Dinner	(Sat-Sun):	4:30 p.m. - 7:30 p.m.

**closes at 7:30 p.m on Friday*

V. Retail Meal Exchange:

Meal Exchanges are offered with your meal plan. One Dining Hall West meal swipe per day, Monday-Friday, may be substituted for a pre-determined meal combo at participating retail venues on campus. Meal Exchange locations and selections are posted online at utdallas.edu/dining as well as at each participating location.

VI. Payment:

The full charge for the meal plan is posted to your EZ Pay student account through the Bursar's Office and is due in accordance with the University's Payment/Refund calendar. Any payment you make to your student account is first applied towards tuition and then towards all other university fees, including the meal plan. Failure to make payment when due may result in penalties, including a block on registration and/or transcripts.

VII. Financial Aid:

University administered financial aid (scholarships, loans, grants, etc.) may be applied in total by the university against amounts owed hereunder notwithstanding any payment plan option elected by the student. If financial aid fails to cover any portion of the meal plan cost, the student understands the balance of the meal plan cost will be the responsibility of the student. Further, the student understands that enrollment in the meal plan may not be canceled, due to financial aid not covering all or any portion of the meal plan costs.

VIII. Changes or Cancellations:

Changes or cancellations will not be accepted in any circumstance, including moving out of residence halls, after **September 7, 2023** for the fall semester and **January 31, 2024** for the spring semester. All changes or cancellation requests must be requested prior to the dates specified above via the change request online form found on Dining Services' website (utdallas.edu/dining). Prior to the change/cancellation deadline, you may submit one online change request free of charge. Each additional submission will incur a \$25 charge.

IX. Medical Appeals:

Medical appeals must be submitted with the appropriate Accommodation Request Form and physician's supporting documentation **before census day**. Please contact the Office of Student AccessAbility at <https://studentaccess.utdallas.edu> to apply for a medical accommodation. You must clearly indicate why you are medically unable to eat the food provided in the various dining locations on campus.

X. Refund Policy for University Withdrawals:

Withdrawing from all your courses for the semester (loss of student status) may result in a refund of a percentage of the advance payment minus a weekly charge for the number of meals that were available and meal money spent. The meals-available charges apply to the meals that have been served and not necessarily those that have been eaten by the student. The University will not issue a refund for any missed meals. Refunds are given based on this schedule after the dining plan usage has been deducted:

- Cancellation requests during the first five class days of the semester are refunded 80%
- Cancellation requests during the second five class days of the semester are refunded 70%
- Cancellation requests during the third five class days of the semester are refunded 50%
- Cancellation requests during the fourth five class days of the semester are refunded 25%
- **Cancellation requests after the fourth five class days of the semester are not refunded**

Per the Bursar's Office, all refunds to the student will be applied first to any outstanding debt to the university including, but not limited to, past due accounts and future installment payments, unless prohibited by applicable law. Any remaining refund due will be mailed to the permanent address on the student's records when processed by the Bursar's Office.