# Random Variables and Applications 

## Random Variables...

As noted earlier, variability is omnipresent in the business world. To model variability probabilistically, we need the concept of a random variable.

A random variable is a numerically valued variable which takes on different values with given probabilities.

Examples:
The return on an investment in a one-year period
The price of an equity
The number of customers entering a store
The sales volume of a store on a particular day
The turnover rate at your organization next year

## Types of Random Variables. . .

Discrete Random Variable:

- one that takes on a countable number of possible values, e.g.,
- total of roll of two dice: $2,3, \ldots, 12$
- number of desktops sold: $0,1, \ldots$
- customer count: $0,1, \ldots$

Continuous Random Variable:

- one that takes on an uncountable number of possible values, e.g.,
- interest rate: $3.25 \%, 6.125 \%, \ldots$
- task completion time: a nonnegative value
- price of a stock: a nonnegative value

Basic Concept: Integer or rational numbers are discrete, while real numbers are continuous.

## Probability Distributions. . .

"Randomness" of a random variable is described by a probability distribution. Informally, the probability distribution specifies the probability or likelihood for a random variable to assume a particular value.

Formally, let $X$ be a random variable and let $x$ be a possible value of $X$. Then, we have two cases.

Discrete: the probability mass function of $X$ specifies $P(x) \equiv P(X=x)$ for all possible values of $x$.

Continuous: the probability density function of $X$ is a function $f(x)$ that is such that $f(x) \cdot h \approx P(x<$ $X \leq x+h)$ for small positive $h$.

Basic Concept: The probability mass function specifies the actual probability, while the probability density function specifies the probability rate; both can be viewed as a measure of "likelihood."

The continuous case will be discussed in Chapter 8.

## Discrete Distributions...

A probability mass function must satisfy the following two requirements:

1. $0 \leq P(x) \leq 1$ for all $x$
2. $\sum_{\text {all } x} P(x)=1$

Empirical data can be used to estimate the probability mass function. Consider, for example, the number of TVs in a household. . .

| No. of TVs | No. of Households | $x$ | $P(x)$ |
| :---: | :---: | :---: | :---: |
| 0 | 1,218 | 0 | 0.012 |
| 1 | 32,379 | 1 | 0.319 |
| 2 | 37,961 | 2 | 0.374 |
| 3 | 19,387 | 3 | 0.191 |
| 4 | 7,714 | 4 | 0.076 |
| 5 | 2,842 | 5 | 0.028 |
|  | 101,501 |  | 1.000 |

For $x=0$, the probability 0.012 comes from 1,218/101,501. Other probabilities are estimated similarly.

## Properties of Discrete Distributions. . .

Realized values of a discrete random variable can be viewed as samples from a conceptual/theoretical population.

For example, suppose a household is randomly drawn, or sampled, from the population governed by the probability mass function specified in the previous table. What is the probability for us to observe the event $\{X=3\}$ ? Answer: 0.191. That $X$ turns out to be 3 in a random sample is called a realization. Similarly, the realization $X=2$ has probability 0.374 .

We can therefore compute the population mean, variance, and so on. Results of such calculations are examples of population parameters.

Details...

## Population Mean - Expected Value. . .

The population mean is the weighted average of all of its values. The weights are specified by the probability mass function. This parameter is also called the expected value of $X$ and is denoted by $E(X)$.

The formal definition is similar to computing sample mean for grouped data:

$$
\begin{equation*}
\mu=E(X) \equiv \sum_{\text {all } x} x P(x) . \tag{1}
\end{equation*}
$$

Example: Expected No. of TVs
Let $X$ be the number of TVs in a household.
Then,

$$
\begin{aligned}
E(X) & =0 \cdot 0.012+1 \cdot 0.319+\cdots+5 \cdot 0.028 \\
& =2.084
\end{aligned}
$$

The Excel function SUMPRODUCT() can be used for this computation.

## Interpretation

What does it mean when we say $E(X)=2.084$ in the previous example? Do we "expect" to see any household to have 2.084 TVs?

The correct answer is that the expected value should be interpreted as a long-run average. Formally, let $x_{1}$, $x_{2}, \ldots, x_{n}$ be $n$ (independent) realizations of $X$; then, we expect:

$$
E(X)=\lim _{n \rightarrow \infty} \frac{1}{n} \sum_{i=1}^{n} x_{i}
$$

Such a statement is called a law of large numbers.

Thus, in the previous example, the average number of TVs in a large number of randomly-selected households will approach the expected value 2.084 .

## Population Variance...

The population variance is calculated similarly. It is the weighted average of the squared deviations from the mean. Formally,

$$
\begin{equation*}
\sigma^{2}=V(X) \equiv \sum_{\text {all } x}(x-\mu)^{2} P(x) . \tag{2}
\end{equation*}
$$

Since (2) is an expected value (of $\left.(X-\mu)^{2}\right)$, it should be interpreted as the long-run average of squared deviations from the mean. Thus, the parameter $\sigma^{2}$ is a measure of the extent of variability in successive realizations of $X$.

Similar to sample variance, there is a "short-cut" formula:

$$
\begin{equation*}
\sigma^{2}=V(X)=\sum_{\text {all } x} x^{2} P(x)-\mu^{2} . \tag{3}
\end{equation*}
$$

The standard deviation is given by:

$$
\begin{equation*}
\sigma=\sqrt{\sigma^{2}} . \tag{4}
\end{equation*}
$$

Example: Variance of No. of TVs
Let $X$ be the number of TVs in a household.
Then,

$$
\begin{aligned}
V(X) & =(0-2.084)^{2} \cdot 0.012+\cdots+(5-2.084)^{2} \cdot 0.028 \\
& =1.107 ;
\end{aligned}
$$

or,

$$
\begin{aligned}
V(X) & =0^{2} \cdot 0.012+\cdots+5^{2} \cdot 0.028-2.084^{2} \\
& =1.107 .
\end{aligned}
$$

Thus, on average, we expect $X$ to have a squared deviation of 1.107 from the mean 2.084 .

The standard deviation is: $\sigma=\sqrt{1.107}=1.052$.

## General Laws. . .

## Expected-Value Calculations...

Calculations involving the expected value obey the following important laws:

1. $E(c)=c$

- the expected value of a constant (c) is just the value of the constant

2. $E(X+c)=E(X)+c$

- "translating" $X$ by $c$ has the same effect on the expected value; in other words, we can distribute an expected-value calculation into a sum

3. $E(c X)=c E(X)$

- "scaling" $X$ by $c$ has the same effect on the expected value; in other words, we can pull the constant $c$ out of an expected-value calculation


## Variance Calculations...

Calculations involving the variance obey the following important laws:

1. $V(c)=0$

- the variance of a constant $(c)$ is zero

2. $V(X+c)=V(X)$

- "translating" $X$ by $c$ has no effect on the variance

3. $V(c X)=c^{2} V(X)$

- "scaling" $X$ by $c$ boosts the variance by a factor of $c^{2}$; in other words, when we pull out a constant $c$ in a variance calculation, the constant should be squared (note however that the standard deviation of $c X$ equals $c$ times the standard deviation of $X$ )

Example: Sales versus Profit
The monthly sales, $X$, of a company have a mean of $\$ 25,000$ and a standard deviation of $\$ 4,000$. Profits, $Y$, are calculated by multiplying sales by 0.3 and subtracting fixed costs of \$6,000.

What are the mean profit and the standard deviation of profit?
We know that:

$$
\begin{gathered}
E(X)=25000, \\
V(X)=4000^{2}=16000000, \text { and } \\
Y=0.3 X-6000 .
\end{gathered}
$$

Therefore,

$$
\begin{aligned}
E(Y) & =0.3 E(X)-6000 \\
& =0.3 \cdot 25000-6000 \\
& =1500
\end{aligned}
$$

and

$$
\begin{aligned}
\sigma & =\sqrt{0.3^{2} V(X)} \\
& =\sqrt{0.09 \cdot 16000000} \\
& =1200 .
\end{aligned}
$$

## Bivariate Distributions...

Up to now, we have looked at univariate distributions, i.e., probability distributions in one variable.

Bivariate distributions, also called joint distributions, are probabilities of combinations of two variables.

For discrete variables $X$ and $Y$, the joint probability distribution or joint probability mass function of $X$ and $Y$ is defined as:

$$
P(x, y) \equiv P(X=x \text { and } Y=y)
$$

for all pairs of values $x$ and $y$.

As in the univariate case, we require:

1. $0 \leq P(x, y) \leq 1$ for all $x$ and $y$
2. $\sum_{\text {all } x} \sum_{\text {all } y} P(x, y)=1$

Example: Houses Sold by Two Agents
Mark and Lisa are two real estate agents. Let $X$ and $Y$ be the respective numbers of houses sold by them in a month. Based on past sales, we estimated the following joint probabilities for $X$ and $Y$.


Thus, for example $P(0,1)=0.21$, meaning that the joint probability for Mark and Lisa to sell 0 and 1 houses, respectively, is 0.21 . Other entries in the table are interpreted similarly.

Note that the sum of all entries must equal to 1.

## Marginal Probabilities

In the previous example, the marginal probabilities are calculated by summing across rows and down columns:


This gives us the probability mass functions for $X$ and $Y$ individually:

| $X$ |  |
| :---: | :---: |
| $x$ | $P(x)$ |
| 0 | 0.4 |
| 1 | 0.5 |
| 2 | 0.1 |



Thus, for example, the marginal probability for Mark to sell 1 house is 0.5 .

## Independence

Two variables $X$ and $Y$ are said to be independent if

$$
P(X=x \text { and } Y=y)=P(X=x) P(Y=y)
$$

for all $x$ and $y$. That is, the joint probabilities equal the product of marginal probabilities. This is similar to the definition of independent events.

In the houses-sold example, we have

$$
\begin{gathered}
P(X=0 \text { and } Y=2)=0.07, \\
P(X=0)=0.4, \text { and } P(Y=2)=0.1
\end{gathered}
$$

Hence, $X$ and $Y$ are not independent.

# Properties of Bivariate Distributions. . . 

Expected values, Variances, and Standard Deviations...

These marginal parameters are computed via earlier formulas.

Consider the previous example again. Then, for Mark, we have

$$
\begin{gathered}
E(X)=0.7 \\
V(X)=0.41, \text { and } \\
\sigma_{X}=0.64
\end{gathered}
$$

and for Lisa, we have

$$
\begin{gathered}
E(Y)=0.5 \\
V(Y)=0.45, \text { and } \\
\sigma_{Y}=0.67
\end{gathered}
$$

## Covariance. . .

The covariance between two discrete variables is defined as:

$$
\begin{equation*}
\operatorname{COV}(X, Y) \equiv \sum_{\text {all } x} \sum_{\text {all } y}\left(x-\mu_{X}\right)\left(y-\mu_{Y}\right) P(x, y) . \tag{5}
\end{equation*}
$$

This is equivalent to:

$$
\begin{equation*}
\operatorname{COV}(X, Y)=\sum_{\text {all } x} \sum_{\text {all } y} x y P(x, y)-\mu_{X} \mu_{Y} . \tag{6}
\end{equation*}
$$

Example: Houses Sold

$$
\begin{aligned}
\operatorname{COV}(X, Y)= & (0-0.7)(0-0.5) \cdot 0.12+\cdots \\
& +(2-0.7)(2-0.5) \cdot 0.01 \\
= & -0.15
\end{aligned}
$$

or,

$$
\begin{aligned}
\operatorname{COV}(X, Y)= & 0 \cdot 0 \cdot 0.12+\cdots+2 \cdot 2 \cdot 0.01 \\
& -0.7 \cdot 0.5 \\
= & -0.15 .
\end{aligned}
$$

## Coefficient of Correlation. . .

As usual, the coefficient of correlation is given by:

$$
\begin{equation*}
\rho_{X, Y} \equiv \frac{\operatorname{COV}(X, Y)}{\sigma_{X} \sigma_{Y}} . \tag{7}
\end{equation*}
$$

Example: Houses Sold

$$
\rho_{X, Y}=\frac{-0.15}{0.64 \cdot 0.67}=-0.35 .
$$

This indicates that there is a bit of negative relationship between the numbers of houses sold by Mark and Lisa.

Is this surprising?

## Sum of Two Variables.. .

The bivariate distribution allows us to develop the probability distribution of the sum of two variables, which is of interest in many applications.

In the houses-sold example, we could be interested in the probability for having two houses sold (by either Mark or Lisa) in a month. This can be computed by adding the probabilities for all combinations of $(x, y)$ pairs that result in a sum of 2 :

$$
P(X+Y=2)=P(0,2)+P(1,1)+P(2,0)=0.19 .
$$

Using this method, we can derive the probability mass function for the variable $X+Y$ :

| $x+y$ | $P(x+y)$ |
| :---: | :---: |
| 0 | 0.12 |
| 1 | 0.63 |
| 2 | 0.19 |
| 3 | 0.05 |
| 4 | 0.01 |

The expected value and variance of $X+Y$ obey the following basic laws...

1. $E(X+Y)=E(X)+E(Y)$
2. $V(X+Y)=V(X)+V(Y)+2 \operatorname{COV}(X, Y)$

If $X$ and $Y$ happens to be independent, then
$\operatorname{COV}(X, Y)=0$ and thus

$$
V(X+Y)=V(X)+V(Y) .
$$

Example: Houses Sold

$$
\begin{gathered}
E(X+Y)=0.7+0.5=1.2, \\
V(X+Y)=0.41+0.45+2(-0.15)=0.56, \text { and } \\
\sigma_{X+Y}=\sqrt{0.56}=0.75 .
\end{gathered}
$$

Note that the negative correlation between $X$ and $Y$ had a variance-reduction effect on $X+Y$. This is an important concept. One application is that investing in both stocks and bonds could result in reduced variability or risk.

## Business Applications...

Although our discussion may have seemed somewhat on the theoretical side, it turns out that some of the most applicable aspects of probability theory to business problems are through the concept of random variables.

We now describe a number of application examples...

## Mutual Fund Sales. . .

Suppose a mutual fund sales person has a $50 \%$ (perhaps too high, but we will revisit this) chance of closing a sale on each call she makes. Suppose further that she made four calls in the last hour.

Consider "closing a sale" a success and "not closing a sale" a failure. Then, we will study the variables:
$X=$ total number of successes
$Y=$ number of successes before first failure
An interesting question is: How would the distribution of $Y$ vary for different values of $X$ ? This motivates the concept of a conditional distribution.

## Conditional Probability Distribution

Formally, let $X$ and $Y$ be two random variables. Then, the conditional probability distribution of $Y$ given $X=$ $x$ is defined by:

$$
\begin{align*}
P(y \mid x) & \equiv P(Y=y \mid X=x) \\
& =\frac{P(Y=y \text { and } X=x)}{P(X=x)}, \tag{8}
\end{align*}
$$

for all values of $y$.
Given $X=x$, we can also calculate the conditional expected value of $Y$ via:

$$
\begin{equation*}
E(Y \mid X=x)=\sum_{\text {all } y} y P(y \mid x) . \tag{9}
\end{equation*}
$$

These concepts are important, particularly in regression analysis.

Details are given in C7-01-Fund Sales.xls. . .

## Lottery...

The concept of the expected value can be generalized. In many applications, we are interested in a function of a random variable. Let $X$ be a random variable, and let $h(X)$ be a function of $X$; then, the expected value of $h(X)$, written as $E(h(X))$, is defined by:

$$
\begin{equation*}
E(h(X)) \equiv \sum_{\text {all } x} h(x) P(x) . \tag{10}
\end{equation*}
$$

In a lottery where the buyer of a ticket picks 6 numbers out of $50, X$ can be the number of matches out of the picked numbers and the actual payoff is a function of $X$. We will study the expected payoff and the risk (standard deviation) involved in buying a lottery ticket.

Details are given in C7-02-Lottery.xls...

## Managing Investments...

Managing risk is an important part of life. This is particularly true when we are assessing the desirability of an investment portfolio. It is necessary not only to look at the expected return but also to look at the risk. In this application, we will study how to reduce the risk of a portfolio.

Consider the following two investments:

|  | Investment 1 | Investment 2 |
| ---: | :---: | :---: |
| Mean Rate of Return | 0.06 | 0.08 |
| Standard Deviation | 0.02 | 0.03 |
|  |  |  |

Which would you choose?

There is no simple answer to this question. The choice depends on your attitude toward risk.

Some people are risk averse (that is, they try to minimize their potential losses), but at the same time they may limit their potential gains. Such a person would probably pick Investment 1, since by Chebysheff's inequality, there is at least a $88.9 \%$ chance of getting a positive return on the investment (i.e., 0.06 plus $/$ minus $3 \cdot 0.02$ ).

On the other hand, people who are not risk averse might pick Investment 2, for although they might lose as much as $1 \%(0.08-3 \cdot 0.03)$, they might gain as much as $17 \%$ $(0.08+3 \cdot 0.03)$.

Now, consider the following two scenarios:

Scenario 1:

|  | Investment 1 | Investment 2 |
| ---: | :---: | :---: |
| Mean Rate of Return | 0.06 | 0.08 |
| Standard Deviation | 0.02 | 0.02 |
|  |  |  |

Scenario 2:

|  | Investment 1 | Investment 2 |
| ---: | :---: | :---: |
| Mean Rate of Return | 0.08 | 0.08 |
| Standard Deviation | 0.02 | 0.03 |
|  |  |  |

Since the risks are the same in Scenario 1, one should pick the investment with a higher return.

In Scenario 2, the returns are the same. A risk averse person would pick the investment with a lower risk. Of course, not everyone is risk averse.

## Diversification

An important idea is that one should not just invest in one vehicle. That is, buy a broad spectrum of stocks, bonds, real estates, money market certificates, etc. Such a strategy is called diversifying a portfolio.

The point here is that if you invest in, say, stocks and bonds simultaneously, then it is unlikely for them both to go down at the same time. When stock prices are increasing, bonds are usually decreasing, and vice versa. In our statistical language, this means that they are negatively correlated.

An analysis of a portfolio of 3 investments is given in C7-03-Portfolio.xls. . .

## Odds and Subjective Probability...

In the lottery example, we found that for every dollar invested, we expected a return of only 40 cents. In other words we lost 60 cents for every dollar invested. Since one usually does not think of the lottery as a serious investment but more as a means of entertainment, this is fine. However, for actual investments we expect to get a net positive return.

In order to establish a baseline for any wager, investment, or even an insurance premium (which is a form of wager), we will study the concept of a fair bet in this application.

Details are given in C7-04-Odds.xls...

## Decision Making under Uncertainty...

Many of the concepts we have introduced can be used effectively in analyzing decision problems that involve uncertainty.

The basic features of such problems are:

- We need to make a choice from a set of possible alternatives. Each alternative may involve a sequence of actions.
- The consequences of our actions, usually given in the form of a payoff table, may depend on possible states of nature, which are governed by a probability distribution (possibly subjective).
- The true state of nature is not known at the time of decision.
- Our objective is to maximize the expected payoff and/or to minimize risk.
- We could acquire additional information regarding the true state of nature at a cost.

Example: Investment Decision
An individual has $\$ 1$ million dollars and wishes to make a one-year investment.

Suppose his/her possible actions are:
$a_{1}$ : buy a guaranteed income certificate paying $10 \%$
$a_{2}$ : buy bond with a coupon value of $8 \%$
$a_{3}$ : buy a well-diversified portfolio of stocks
Return on investment in the diversified portfolio depends on the behavior of the interest rate next year. Suppose there are three possible states of nature:
$s_{1}$ : interest rate increases
$s_{2}$ : interest rate stays the same
$s_{3}$ : interest rate decreases
Suppose further that the subjective probabilities for these states are $0.2,0.5$, and 0.3 , respectively.

Based on historical data, the payoff table is:

| States <br> of Nature | $a_{1}$ | $a_{2}$ | $a_{3}$ |
| :---: | :---: | :---: | :---: |
| $s_{1}$ | 100,000 | $-50,000$ | 150,000 |
| $s_{2}$ | 100,000 | 80,000 | 90,000 |
| $s_{3}$ | 100,000 | 180,000 | 40,000 |

Which action should he/she take? The expected payoffs for the actions are:

$$
a_{1}: 0.2 \cdot 100,000+0.5 \cdot 100,000+0.3 \cdot 100,000=100,000
$$

$$
a_{2}: 0.2 \cdot(-50,000)+0.5 \cdot 80,000+0.3 \cdot 180,000=84,000
$$

$$
a_{3}: 0.2 \cdot 150,000+0.5 \cdot 90,000+0.3 \cdot 40,000=87,000
$$

Hence, if one wishes to maximize expected payoff, then action $a_{1}$ should be taken.

An equivalent concept is to minimize expected opportunity loss (EOL). Consider any given state. For each possible action, the opportunity loss is defined as the difference between what the payoff could have been had the best action been taken and the payoff for that particular action. Thus,

| States | Actions |  |  |
| :---: | :---: | :---: | :---: |
| of Nature | $a_{1}$ | $a_{2}$ | $a_{3}$ |
| $s_{1}$ | 50,000 | 200,000 | 0 |
| $s_{2}$ | 0 | 20,000 | 10,000 |
| $s_{3}$ | 80,000 | 0 | 140,000 |
| EOL: | 34,000 | 50,000 | 47,000 |

Indeed, $a_{1}$ is again optimal.

For more complicated problems, a decision tree can be used. A detailed example is given in C23-01-Decision.xls...

